



*RHODE RIVER BOAT SALES IS T/A AS RHODE RIVER MARINA, INC.*  
11917 OCEAN GATEWAY, OCEAN CITY, MD 21842  
PHONE: 410-213-9121 FAX: 410-213-9120

E-MAIL: [SERVICE@RHODERIVERBOATS.COM](mailto:SERVICE@RHODERIVERBOATS.COM)

WEBSITE: [WWW.RHODERIVERBOATS.COM](http://WWW.RHODERIVERBOATS.COM)

Dear Rhode River Boat Sales Customer:

With spring rapidly approaching now is the time to start preparing your boat/engines/trailer for the upcoming boating season. Rhode River Boat Sales has been in business over 50 years. Our factory-trained technicians are certified for all types of service and warranty work on Mercury, Honda, Yamaha, Mercruiser, and Volvo engines.

Enclosed you will find a Spring Service Work Order and the Service Rate Sheet. Please fill out and return via fax, mail or e-mail no later than March 20th to ensure a speedy commissioning. Please update all pertinent information on the request form along with e-mail address and date you would like to commission your boat for the season.

Winter land storage ends April 15th. All land storage customers should be prepared to launch their vessels on or before April 15th. Spring launching for land storage customers is scheduled by location of boat stored in the yard. Remember, **ALL BALANCES MUST BE PAID IN FULL PRIOR TO LAUNCHING.** Please review "Spring Storage Rules & Regulations" so you are aware of what is permitted and prohibited within the marina.

As a member of the Maryland Clean Marina Initiative we strive to keep our waterways free of pollution therefore **NO OPEN SANDING IS ALLOWED** and all painting must be done with a drop cloth and sanding with a vacuum dustless sander only. Vacuum dustless sanders are available for rental in our Service Department.

For those do-it-yourselfers, our Parts Department is fully stocked with just about everything you will need for your boat and/or engines/trailers.

We are looking forward to assisting you with all your boating needs and another safe and fun boating season. If you have any questions regarding what specific spring services are recommended for your boat or engine, contact our Service Department and we will be happy to assist you.

Sincerely,

Steve George  
Service Manager  
[service@rhoderiverboats.com](mailto:service@rhoderiverboats.com)  
410-213-9121

P.S. I will be contacting you in the coming weeks to assist with scheduling your service work.



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SPRING SERVICE REQUEST

NAME:
BILLING ADDRESS CITY: STATE: ZIP:
ALTERNATE ADDRESS: CITY: STATE: ZIP:
PHONE: (H) (W) CELL FAX:
E-MAIL
CREDIT CARD NUMBER: EXPIRATION DATE: V CODE
BOAT LOCATION: KEYS:
BOAT YEAR: BOAT MAKE: BOAT MODEL: HULL#:
BOAT LENGTH: BEAM: DRAFT: NAME: REG.#:
ENGINE #1 YR: MAKE: MODEL: SERIAL#:
ENGINE #2 YR: MAKE: MODEL: SERIAL#:
GENERATOR YR: MAKE: MODEL: SERIAL#:
EXTENDED WARRANTY COMPANY: POLICY#: PHONE#:
TRAILER YEAR: MAKE: MODEL SERIAL#: TAG#:
RECEIVED IN OFFICE: SERVICE DATE: HAUL DATE: LAUNCH:

(NOTE: MUST HAVE AND ESTIMATED SERVICE DATE FOR WORK TO BE SCHEDULED)

- TRAVEL SERVICE CALL
VALET BOAT RAMP SERVICE
HAUL OUT WITH CUSTOMERS TRAILER
HAUL OUT WITH RRBS TRAILER
BLOCKING
POWER WASHING
SCRAPE BARNACLES
MONTHLY LAND STORAGE
TRAILER STORAGE
BOTTOM PAINTING 1 COAT 2 COAT
SAND & PAINT OUTDRIVE
REPLACE ZINCS
REINSTALL BATTERIES
CHARGE BATTERIES
REMOVE COVER/SHRINK WRAP
REINSTALL CANVAS
CLEANING COCKPIT INTERIOR
WASH HULL TOPSIDE
TOPSIDE COMPOUND WAX
HULL COMPOUND WAX
DE-WINTERIZE ENGINE
DE-WINTERIZE GENERATOR
DE-WINTERIZE AIR CONDITIONER
DE-WINTERIZE ALL WATER SYSTEMS
DE-WINTERIZE HEAD
CHANGE ENGINE OIL & FILTER
CHANGE TRANSMISSION FLUID
CHANGE GENERATOR OIL & FILTER
CHANGE FRESH WATER COOLING & ZINCS
ENGINE TUNE UP
10 HOUR ENGINE SERVICE
20 HOUR ENGINE SERVICE
50 HOUR ENGINE SERVICE
100 HOUR ENGINE SERVICE
STERN DRIVE SERVICE
STERN DRIVE PREVENTIVE MAINTENANCE
INBOARD PREVENTIVE MAINTENANCE
OUTBOARD PREVENTIVE MAINTENANCE
R/R PROP (SENT OUT FOR REPAIR)

1)
2)
3)
4)
5)
6)

CUSTOMER SIGNATURE AND TERMS & CONDITIONS ON REVERSE SIDE ->

# Spring Storage Rules & Regulations

## General Information:

1. Rhode River Boat Sales trading as Rhode River Marina Inc., Corporate offices are located: 3932 Germantown Road Edgewater, MD 21037 (Phone) 410-798-1658 (Fax) 410-798-1926.

## Prohibited:

1. Disposal of shrink-wrap in trash dumpster.
2. Trash or debris being left around boat or in yard.
3. Using anything other than non-toxic anti-freeze
4. Use of electricity when customer is not present.
5. Canvas/blue poly covers on any boat. High winds can lift boats off the blocks and jack stands. RRBS recommends shrink-wrap; it blocks out wind and the winter elements.
6. Moving jack stands or blocks and/or tying lines to jack stands while boat is in land storage.
7. Oils, gas, holding tanks, paints, thinners, or anti-freeze being drained or leaking on grounds or in water. If found violating this regulation, you will be responsible for all fines, legal fees and clean up cost.
8. No open-air sanding/ scraping/painting without ground protection.
9. Sand blasting or spray painting, unless authorized.
10. Use of heaters while boat is being stored on land or in water.

## Permitted:

1. Owners may work on their boats while in land storage.
2. Land Storage customers may dispose of oil in our waste oil drum. See the Service Dept for location.
3. No outside tradesmen are permitted to perform services that are offered by Rhode River Boat Sales. Outside tradesmen must obtain permission prior to working on your boat/engine/trailer and have proper paperwork on file at the marina.

\* \* \* \* \* Terms & Conditions \* \* \* \* \*

The undersigned certifies that he/she is the Owner or authorized agent of the Owner (collectively "Owner") of the boat/engine/trailer described on reverse side. Owner authorizes Rhode River Boat Sales. ("RRBS") to provide all necessary labor and materials to perform the repairs/maintenance referred to on the reverse side hereof ("Repairs/Storage") subject to the terms, conditions, Rules and Regulations set forth above which are incorporated herein by reference:

1. Unless a contract price is stated on the RRBS Spring Storage and Service Rate sheet, all Repairs shall be performed on a time and materials (T&M) basis at the current rates charged by RRBS for labor and materials. In the event it is necessary to subcontract any of the Repairs, Owner authorizes RRBS to retain the necessary subcontractors and to bill Owner with any customary mark-up. Owner agrees to pay all charges for shop supplies, shipping charges and environmental fees associated with the Repairs.
2. Owner authorizes RRBS's employees, agents and subcontractors to board, operate, move, haul, block, test run, and fuel the boat/engine/trailer as they deem necessary, and at Owner's sole risk of loss/damage from any cause whatsoever, including but not limited to the negligence of RRBS, its employees, agents, and subcontractors.
3. Owner agrees that all invoices are due upon receipt. Owner agrees to pay a service charge of 2% per month on all accounts over 30 days past due. Owner acknowledges the creation of applicable statutory liens against the boat/engine/trailer securing the cost of all Repairs/Storage and other necessities and permitting RRBS to maintain possession of the boat/engine/trailer until paid in full. In the event RRBS must take collection action Owner agrees to pay a reasonable attorney/collection fee equal to one-third (1/3) of all amounts due or collected. In any event, the minimum fee of \$200.00.
4. In the event Owner does not pick up the boat/engine/trailer within 10 days upon completion, Owner agrees to pay \$10.00 per day storage.
5. The parties agree this is the complete and only agreement between them with respect to this Repairs/Storage as indicated on the reverse side. All prior discussions, agreements, estimates, etc. are merged herein.
6. Owner agrees to hold RRBS, its employees, agents and subcontractors harmless from liability for any personal injury to the Owner, and any loss or damage to Owner's boat/engine/trailer or other property, arising from any cause whatsoever, including, but not limited to, fire, storm, theft, vandalism, mildew, collision, ice, sinking, act of God, or the negligence of RRBS, its employees, agents, or subcontractors.
7. RRBS gives an express limited warranty on all Repairs for thirty (30) days from date of completion. RRBS gives no other warranty of any kind (express or implied). RRBS gives no implied warranty of merchantability or fitness for a particular purpose on any materials not manufactured by RRBS. Owner agrees that RRBS's liability shall be limited at RRBS's option, to either repair or replacement of the materials/services ordered, or to the amount of the invoice price charged by RRBS on the particular materials or workmanship. Except as stated above and on the reverse side, RRBS shall not be liable for any direct, indirect, incidental or consequential damages resulting from defective materials/services or from delay in delivery of materials/services. All claims against RRBS arising from defective materials/workmanship must be presented to RRBS in writing within 30 days, and any litigation must be commenced within one year after the Repairs have ceased, been completed, or the boat/engine/trailer has been redelivered, whichever occurs first. Claims and suits not made/commenced within such time shall be waived.
8. My signature below is my authorization to charge my credit card listed or on file for any balance owed.

Signature of Owner or Agent: \_\_\_\_\_

Date: \_\_\_\_\_



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### SPRING SERVICE RATES

<u>TRAVEL SERVICE CALL</u> (1/2 MINIMUM)		\$ 95.00 PER HOUR
<u>VALET BOAT RAMP SERVICE</u> (1/2 MINIMUM)		\$ 95.00 PER HOUR
<u>HAUL OUT WITH CUSTOMERS TRAILER</u>		\$ 95.00 PER HOUR
NOTE: TRAILER MUST HAVE CURRENT REGISTRATION, MUST BE ROAD READY. IF TRAILER BREAKS DOWN THE CUSTOMER IS RESPONSIBLE FOR ALL REPAIRS. RAMP CHARGES WILL BE ADDED IF APPLICABLE.		
<u>HAUL OUT WITH RRBS TRAILER</u> *BASED ON LOA		\$ 7.00 PER FOOT
<u>BLOCKING</u> *BASED ON LOA		\$ 3.00 PER FOOT
<u>POWER WASHING BOTTOM</u> *BASED ON LOA		\$ 3.00 PER FOOT
<u>SCRAPING BARNACLES</u>		\$ 95.00 PER HOUR
<u>MONTHLY LAND STORAGE</u>		\$ 40.00 PER MONTH
<u>TRAILER STORAGE</u>		\$ 40.00 PER MONTH
<u>BOTTOM PAINTING</u> (LIGHT SANDING & 1 COAT OF PAINT)		
	UP TO 30'	\$ 12.00/FT + MATERIALS
	UP TO 39'	\$ 14.00/FT + MATERIALS
	UP TO 45'	\$ 17.00/FT + MATERIALS
	ADDITIONAL SCRAPING/SANDING	\$ 5.00/ FT + MATERIALS
	ADDITIONAL COAT OF PAINT	\$ 5.00/ FT + MATERIALS
<u>SAND &amp; PAINT OUTDRIVE</u>		\$ 100.00 + MATERIALS
<u>REPLACE ZINCS</u>		\$ 47.50
<u>REINSTALL BATTERY</u>		\$ 47.50
<u>CHARGE BATTERY</u> (NOTE: DE-WINTERIZING ENGINE INCLUDES CHARGING BATTERY)		\$ 47.50
<u>REMOVE COVER/SHRINK WRAP</u>		\$ 95.00
<u>REINSTALL CANVAS</u>		\$ 95.00
<u>CLEANING/DETAILING*</u>		
CLEANING COCKPIT/INTERIOR	*BASED ON LOA	\$ 5.00/ FT + MATERIALS
WASH HULL/TOPSIDE	*BASED ON LOA	\$ 5.00/ FT + MATERIALS
TOPSIDE COMPOUND OR WAX	*BASED ON LOA	\$ 12.00/FT + MATERIALS
HULL COMPOUND OR WAX	*BASED ON LOA	\$ 12.00/FT + MATERIALS
(NOTE: PRICES MAY VARY BASED ON THE CONDITION OF BOAT)		
<u>DE-WINTERIZE ENGINE</u>		\$ 95.00 PER HOUR
INCLUDES: CONNECT AND CHARGE BATTERIES, CHECK ALL FLUID LEVELS, BELTS, HOSES, INSTRUMENTS, ACCESSORIES, START ENGINE.		
<u>DE-WINTERIZE GENERATOR</u>		\$ 95.00 PER HOUR
INCLUDES: CONNECT AND CHARGE BATTERIES, CHECK OIL LEVELS, BELTS, HOSES & START GENERATOR AND MAKE SURE IT IS PUMPING WATER.		
<u>DE-WINTERIZE AIR CONDITIONER</u>		\$ 95.00 PER HOUR
INCLUDES: RUNNING A/C UNIT TO BE SURE IT IS PUMPING WATER AND IS COOLING.		
<u>DE-WINTERIZE DOMESTIC WATER SYSTEM</u>		\$ 95.00 PER HOUR
INCLUDES: FLUSHING WATER THROUGH SYSTEM, FILL AND PRESSURE TEST FOR LEAKS.		

<b><u>DE-WINTERIZE HEAD</u></b>		<b>\$ 95.00 PER HOUR</b>
<b>INCLUDES: FLUSHING WATER THROUGH SYSTEM, FILL AND PRESSURE TEST FOR LEAKS</b>		
<b><u>CHANGE ENGINE OIL &amp; FILTER (GAS ONLY)</u></b>	<b>FOUR STROKE OUTBOARD</b>	<b>\$ 95.00 + MATERIALS</b>
<b>NOTE: DIESEL ENGINES ARE CHARGED BY HOUR.</b>	<b>STERN DRIVE / INBOARD</b>	<b>\$ 142.50 + MATERIALS</b>
<b><u>CHANGE TRANSMISSION FLUID (GAS ONLY)</u></b>		<b>\$ 95.00 + MATERIALS</b>
<b>NOTE: DIESEL TRANSMISSIONS ARE CHARGED BY HOUR.</b>		
<b><u>CHANGE GENERATOR OIL &amp; FILTER (GAS ONLY)</u></b>		<b>\$ 95.00 + MATERIALS</b>
<b>NOTE: DIESEL GENERATORS ARE CHARGED BY HOUR.</b>		
<b><u>CHANGE FRESH WATER COOLANT &amp; ZINC (GAS ONLY)</u></b>		<b>\$ 95.00 + MATERIALS</b>
<b>NOTE: DIESEL FRESH WATER COOLANT IS CHARGED BY HOUR.</b>		
<b><u>ENGINE TUNE-UP/ STERN DRIVE / INBOARDS</u></b>		
<b>(REFER TO OWNER'S MAINTENANCE MANUAL)</b>	<b>4 CYLINDER</b>	<b>\$ 237.50 + MATERIALS</b>
	<b>6 CYLINDER</b>	<b>\$ 285.00 + MATERIALS</b>
	<b>8 CYLINDER</b>	<b>\$ 285.00 + MATERIALS</b>
<b><u>ENGINE TUNE-UP/OUTBOARDS</u></b>		
<b>(REFER TO OWNER'S MAINTENANCE MANUAL)</b>	<b>2.5 TO 5 HP</b>	<b>\$ 95.00 + MATERIALS</b>
	<b>6 TO 35 HP</b>	<b>\$ 142.50 + MATERIALS</b>
	<b>40 TO 125 HP</b>	<b>\$ 190.50 + MATERIALS</b>
	<b>135 TO 350 HP</b>	<b>\$ 237.50 + MATERIALS</b>
<b><u>10/20/50/100 HOUR SERVICE</u></b>		<b>\$ 95.00 PER HOUR</b>
<b>(REFER TO OWNER'S MAINTENANCE MANUAL)</b>		
<b>(VALVE ADJUSTMENT ADDITION ON 4-STROKE ENGINES)</b>		
<b><u>4-STROKE ENGINE VALVE ADJUSTMENTS</u></b>		<b>\$ 95.00 PER HOUR</b>
<b>(REFER TO OWNER'S MAINTENANCE MANUAL)</b>		
<b><u>STERN DRIVE SERVICE / MERCURISER – VOLVO – OMC COBRA</u></b>	<b>ALPHA</b>	<b>\$ 237.50 + MATERIALS</b>
	<b>BRAVO</b>	<b>\$ 285.00 + MATERIALS</b>
	<b>VOLVO</b>	<b>\$ 190.00 + MATERIALS</b>
<b><u>STERN DRIVE PREVENTIVE MAINTENANCE</u></b>	<b>ALPHA</b>	<b>\$ 285.00 + MATERIALS</b>
<b>(STERN DRIVE SERVICE IS REQUIRED)</b>	<b>BRAVO</b>	<b>\$ 332.50 + MATERIALS</b>
	<b>VOLVO</b>	<b>\$ 190.00 + MATERIALS</b>
<b><u>INBOARD PREVENTIVE MAINTENANCE (GAS ONLY)</u></b>		<b>\$ 285.00 + MATERIALS</b>
<b>R&amp;R SEA WATER PUMP IMPELLER, REPLACE THERMOSTAT IN ENGINE, INSPECT ALL BELTS &amp; HOSES.</b>		
<b><u>OUTBOARD PREVENTIVE MAINTENANCE</u></b>	<b>2.5 TO 90 HP</b>	<b>\$ 142.50 + MATERIALS</b>
<b>(REFER TO OWNER'S MAINTENANCE MANUAL)</b>	<b>100 TO 350 HP</b>	<b>\$ 237.50 + MATERIALS</b>
<b><u>R&amp;R PROP (SENT OUT FOR REPAIR)</u></b>		<b>\$ 95.00 PER HOUR</b>
<b>(PRICES VARY DEPENDING ON REPAIR)</b>		
<b><u>LABOR RATE (1/2 MINIMUM)</u></b>		<b>\$ 95.00 PER HOUR</b>
<b><u>\$20.00 SHOP SUPPLIES/ENVIRONMENTAL FEE BILLED ON EVERY INVOICE.</u></b>		
<b><u>2% FREIGHT IS CHARGED ON ALL INVOICES CONTAINING PARTS.</u></b>		
<b><u>PRICES AND DESCRIBING ARE SUBJECT TO CHANGE WITHOUT NOTICE.</u></b>		

Revised 3/8/10

