



3932 GERMANTOWN ROAD, EDGEWATER, MD 21037  
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WEBSITE: [WWW.RHODERIVERMARINA.COM](http://WWW.RHODERIVERMARINA.COM)

## CUSTOMER WORK ORDER

NAME: \_\_\_\_\_

BILLING ADDRESS \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

ALTERNATE ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: (H) \_\_\_\_\_ (W) \_\_\_\_\_ CELL \_\_\_\_\_ FAX: \_\_\_\_\_

E-MAIL \_\_\_\_\_

CREDIT CARD NUMBER: \_\_\_\_\_ EXPIRATION DATE: \_\_\_\_\_ V CODE \_\_\_\_\_

BOAT LOCATION: \_\_\_\_\_ KEYS: \_\_\_\_\_

BOAT YEAR: \_\_\_\_\_ BOAT MAKE: \_\_\_\_\_ BOAT MODEL: \_\_\_\_\_ HULL#: \_\_\_\_\_

BOAT LENGTH: \_\_\_\_\_ BEAM: \_\_\_\_\_ DRAFT: \_\_\_\_\_ NAME: \_\_\_\_\_ REG.#: \_\_\_\_\_

ENGINE #1 YR: \_\_\_\_\_ MAKE: \_\_\_\_\_ MODEL: \_\_\_\_\_ SERIAL#: \_\_\_\_\_

ENGINE #2 YR: \_\_\_\_\_ MAKE: \_\_\_\_\_ MODEL: \_\_\_\_\_ SERIAL#: \_\_\_\_\_

GENERATOR YR: \_\_\_\_\_ MAKE: \_\_\_\_\_ MODEL: \_\_\_\_\_ SERIAL#: \_\_\_\_\_

EXTENDED WARRANTY COMPANY: \_\_\_\_\_ POLICY#: \_\_\_\_\_ PHONE#: \_\_\_\_\_

TRAILER YEAR: \_\_\_\_\_ MAKE: \_\_\_\_\_ MODEL \_\_\_\_\_ SERIAL#: \_\_\_\_\_ TAG#: \_\_\_\_\_

RECEIVED IN OFFICE: \_\_\_\_\_ SERVICE DATE: \_\_\_\_\_ HAUL DATE: \_\_\_\_\_ LAUNCH: \_\_\_\_\_

## DESCRIBE SERVICES TO BE PERFORMED:

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_
- 4) \_\_\_\_\_
- 5) \_\_\_\_\_
- 6) \_\_\_\_\_
- 7) \_\_\_\_\_
- 8) \_\_\_\_\_

**CUSTOMER SIGNATURE AND TERMS & CONDITIONS ON REVERSE SIDE ->**

- 9) \_\_\_\_\_
- 10) \_\_\_\_\_
- 11) \_\_\_\_\_
- 12) \_\_\_\_\_
- 13) \_\_\_\_\_
- 14) \_\_\_\_\_
- 15) \_\_\_\_\_
- 16) \_\_\_\_\_
- 17) \_\_\_\_\_
- 18) \_\_\_\_\_

\*\*\*\*\* Terms & Conditions \*\*\*\*\*

The undersigned certifies that he/she is the Owner or authorized agent of the Owner (collectively "Owner") of the boat/engine/trailer described on reverse side. Owner authorizes Rhode River Marina. ("RRM") to provide all necessary labor and materials to perform the repairs/maintenance referred to on the reverse side hereof ("Repairs/Storage") subject to the terms, conditions, Rules and Regulations set forth above which are incorporated herein by reference:

1. Unless a contract price is stated on the RRM Service Rate Sheet Repairs shall be performed on a time and materials (T&M") basis at the current rates charged by RRM for labor and materials. In the event it is necessary to subcontract any of the Repairs, Owner authorizes RRM to retain the necessary subcontractors and to bill Owner with any customary mark-up. Owner agrees to pay all charges for shop supplies, shipping charges and environmental fees associated with the Repairs.
2. Owner authorizes RRM's employees, agents and subcontractors to board, operate, move, haul, block, test run, and fuel the boat/engine/trailer as they deem necessary, and at Owner's sole risk of loss/damage from any cause whatsoever, including but not limited to the negligence of RRM, its employees, agents, and subcontractors.
3. Owner agrees that all invoices are due upon receipt. Owner agrees to pay a service charge of 2% per month on all accounts over 30 days past due. Owner acknowledges the creation of applicable statutory liens against the boat/engine/trailer securing the cost of all Repairs/Storage and other necessities and permitting RRM to maintain possession of the boat/engine/trailer until paid in full. In the event RRM must take collection action Owner agrees to pay a reasonable attorney/collection fee equal to one-third (1/3) of all amounts due or collected. In any event, the minimum fee of \$200.00.
4. In the event Owner does not pick up the boat/engine/trailer within 10 days upon completion, Owner agrees to pay \$10.00 per day storage.
5. The parties agree this is the complete and only agreement between them with respect to this Repairs/Storage as indicated on the reverse side. All prior discussions, agreements, estimates, etc. are merged herein.
6. Owner agrees to hold RRM, its employees, agents and subcontractors harmless from liability for any personal injury to the Owner, and any loss or damage to Owner's boat/engine/trailer or other property, arising from any cause whatsoever, including, but not limited to, fire, storm, theft, vandalism, mildew, collision, ice, sinking, act of God, or the negligence of RRM, its employees, agents, or subcontractors.
7. RRM gives an express limited warranty on all Repairs for thirty (30) days from date of completion. RRM gives no other warranty of any kind (express or implied). RRM gives no implied warranty of merchantability or fitness for a particular purpose on any materials not manufactured by RRM. Owner agrees that RRM's liability shall be limited at RRM's option, to either repair or replacement of the materials/services ordered, or to the amount of the invoice price charged by RRM on the particular materials or workmanship. Except as stated above and on the reverse side, RRM shall not be liable for any direct, indirect, incidental or consequential damages resulting from defective materials/services or from delay in delivery of materials/services. All claims against RRM arising from defective materials/ workmanship must be presented to RRM in writing within 30 days, and any litigation must be commenced within one year after the Repairs have ceased, been completed, or the boat/engine/trailer has been redelivered, whichever occurs first. Claims and suits note made/commenced within such time shall be waived.
8. My signature below is my authorization to charge my credit card listed or on file for any balances owed.

Signature of Owner or Agent: \_\_\_\_\_ Date: \_\_\_\_\_