



3932 GERMANTOWN RD, EDGEWATER, MD 21037
410-798-1658 (LOCAL) FAX: 410-798-1926

E-MAIL: SERVICE@RHODERIVERMARINA.COM

WEBSITE: WWW.RHODERIVERBOATS.COM

Dear Rhode River Marina Customer:

With spring rapidly approaching now is the time to start preparing your boat/engines/trailer for the upcoming boating season. Rhode River Marina has been in business over 50 years. Our factory-trained technicians are certified for all types of service and warranty work on Mercury, Honda, Yamaha, Mercruiser, and Volvo engines.

Enclosed you will find a Spring Service Work Order and the Service Rate Sheet. Please fill out and return via fax or mail no later than March 20th to ensure a speedy commissioning. Please update all pertinent information on the request form along with e-mail address and date you would like to commission your boat for the season.

Winter land storage ends April 15th. All land storage customers should be prepared to launch their vessels on or before April 15th. Spring launching for land storage customers is scheduled by location of boat stored in the yard. Remember, **ALL BALANCES MUST BE PAID IN FULL PRIOR TO LAUNCHING.** Please review "Spring Storage Rules & Regulations" so you are aware of what is permitted and prohibited within the marina.

As a member of the Maryland Clean Marina Initiative we strive to keep our waterways free of pollution therefore **NO OPEN SANDING IS ALLOWED** and all painting must be done with a drop cloth and sanding with a vacuum dustless sander only. Vacuum dustless sanders are available for rental in our Service Department.

SHRINK WRAP RECYCLING IN MARYLAND

ALL SHRINK WRAP BEING PUT IN THE RECYCLE CONTAINERS CANNOT HAVE ANY STRAPPING, DOORS OR TRASH IN THE WRAP.

For those do-it-yourselfers, our Parts Department is fully stocked with just about everything you will need for your boat and/or engines/trailers.

We are looking forward to assisting you with all your boating needs and another safe and fun boating season. If you have any questions regarding what specific spring services are recommended for your boat or engine, contact our Service Department and we will be happy to assist you.

Sincerely,

Brian Conner
Service Manager
service@rholderivermarina.com
410-798-1658

P.S. I will be contacting you in the coming weeks to assist with scheduling your service work.



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SPRING SERVICE REQUEST

NAME: _____

ADDRESS _____ CITY: _____ STATE: _____ ZIP: _____

PHONE: (H) _____ (W) _____ CELL _____ FAX: _____

E-MAIL _____

CREDIT CARD NUMBER: _____ EXPIRATION DATE: _____ V CODE _____

BOAT LOCATION: _____ KEYS: _____

BOAT YEAR: _____ BOAT MAKE: _____ BOAT MODEL: _____ HULL#: _____

BOAT LENGTH: _____ BEAM: _____ DRAFT: _____ NAME: _____ REG.#: _____

ENGINE #1 YR: _____ MAKE: _____ MODEL: _____ SERIAL#: _____

ENGINE #2 YR: _____ MAKE: _____ MODEL: _____ SERIAL#: _____

GENERATOR YR: _____ MAKE: _____ MODEL: _____ SERIAL#: _____

EXTENDED WARRANTY COMPANY: _____ POLICY#: _____ PHONE#: _____

TRAILER YEAR: _____ MAKE: _____ MODEL _____ SERIAL#: _____ TAG#: _____

RECEIVED IN OFFICE: _____ SERVICE DATE: _____ HAUL DATE: _____ LAUNCH: _____

(NOTE: MUST HAVE AND ESTIMATED SERVICE DATE FOR WORK TO BE SCHEDULED)

- | | | |
|--|--|---|
| <input type="checkbox"/> HAUL & LAUNCH | <input type="checkbox"/> SPRING LAUNCH | <input type="checkbox"/> DE-WINTERIZE ENGINE |
| <input type="checkbox"/> POWER WASH | | <input type="checkbox"/> DE-WINTERIZE GENERATOR |
| <input type="checkbox"/> BLOCKING | | <input type="checkbox"/> DE-WINTERIZE AIR CONDITIONER |
| <input type="checkbox"/> SCRAP BARNALES | | <input type="checkbox"/> DE-WINTERIZE ALL WATER SYSTEMS |
| <input type="checkbox"/> PICK UP & DELIVER BY WATER UP TO 25 MILES | | <input type="checkbox"/> DE-WINTERIZE HEAD |
| <input type="checkbox"/> DAILY LAND STORAGE | | <input type="checkbox"/> CHANGE ENGINE OIL & FILTER |
| <input type="checkbox"/> TRAILER STORAGE | | <input type="checkbox"/> CHANGE TRANSMISSION FLUID |
| <input type="checkbox"/> DUSTLESS VACUM SANDER RENTAL | | <input type="checkbox"/> CHANGE GENERATOR OIL & FILTER |
| <input type="checkbox"/> ADDITIONAL SCRAPING & SANDING | | <input type="checkbox"/> CHANGE FRESHWATER COOLING & ZINCS |
| <input type="checkbox"/> BOTTOM PAINTING ___ 1 COAT ___ 2 COATS | | <input type="checkbox"/> ENGINE TUNE UP |
| <input type="checkbox"/> SAND & PAINT OUTDRIVE | | <input type="checkbox"/> 10 HOUR ENGINE SERVICE |
| <input type="checkbox"/> REPLACE ZINCS | | <input type="checkbox"/> 20 HOUR ENGINE SERVICE |
| <input type="checkbox"/> REINSTALL BATTERIES | | <input type="checkbox"/> 50 HOUR ENGINE SERVICE |
| <input type="checkbox"/> CHARGE BATTERIES | | <input type="checkbox"/> 100 HOUR ENGINE SERVICE |
| <input type="checkbox"/> REMOVE COVER/SHRINK WRAP | | <input type="checkbox"/> STERN DRIVE SERVICE |
| <input type="checkbox"/> REINSTALL CANVAS | | <input type="checkbox"/> STERN DRIVE PREVENTIVE MAINTENANCE |
| <input type="checkbox"/> CLEANING ___ COCKPIT ___ INTERIOR | | <input type="checkbox"/> INBOARD PREVENTIVE MENTENANCE |
| <input type="checkbox"/> WASH ___ HULL ___ TOPSIDE | | <input type="checkbox"/> OUTBOARD PREVENTIVE MAINTENANCE |
| <input type="checkbox"/> TOPSIDE ___ COMPOUND ___ WAX | | <input type="checkbox"/> R/R PROP (SENT OUT FOR REPAIR) |
| <input type="checkbox"/> HULL ___ COMPOUND ___ WAX | | |

1) _____

4) _____

2) _____

5) _____

3) _____

6) _____

CUSTOMER SIGNATURE AND TERMS & CONDITIONS ON REVERSE SIDE ->

Spring Storage Rules & Regulations

General Information:

1. Land Storage is for the period of November 1st to April 15th. A daily fee of \$10.00 per day will be charged after April 15th.
2. Parking in the fall and spring is very limited due to land storage. Please avoid blocking in vessels.
3. Winterization, Winter Land Storage and Shrink-wrapping are scheduled on a first-come, first served basis. RRM is not responsible for any freeze damage to vessels.

Prohibited:

1. Disposal of shrink-wrap in trash dumpster.
2. Trash or debris being left around boat or in yard.
3. Using anything other than non-toxic anti-freeze
4. Use of electricity when customer is not present.
5. Canvas/blue poly covers on any boat. High winds can lift boats off the blocks and jack stands. RRM recommends shrink-wrap ; it blocks out wind and the winter elements.
6. Moving jack stands or blocks and/or tying lines to jack stands while boat is in land storage.
7. Oils , gas, holding tanks, paints, thinners, or anti-freeze being drained or leaking on grounds or in water. If found violating this regulation, you will be responsible for all fines, legal fees and clean up cost.
8. No open-air sanding/ scraping/painting without ground protection.
9. Sand blasting or spray painting, unless authorized.
10. Use of heaters while boat is being stored on land or in water.

Permitted:

1. Owners may work on their boats while in land storage.
2. Land Storage customers may dispose of oil in our waste oil drum. See the Service Dept for location.
3. No outside tradesmen are permitted to perform services that are offered by Rhode River Marina. Outside tradesmen must obtain permission prior to working on your boat/engine/trailer and have proper paperwork on file at the marina.

***** Terms & Conditions *****

The undersigned certifies that he/she is the Owner or authorized agent of the Owner (collectively "Owner") of the boat/engine/trailer described on reverse side. Owner authorizes Rhode River Marina. ("RRM") to provide all necessary labor and materials to perform the repairs/maintenance referred to on the reverse side hereof ("Repairs/Storage") subject to the terms, conditions, Rules and Regulations set forth above which are incorporated herein by reference:

1. Unless a contract price is stated on the RRM Spring Storage and Service Rate sheet, all Repairs shall be performed on a time and materials (T&M") basis at the current rates charged by RRM for labor and materials. In the event it is necessary to subcontract any of the Repairs, Owner authorizes RRM to retain the necessary subcontractors and to bill Owner with any customary mark-up. Owner agrees to pay all Charges for shop supplies, shipping charges and environmental fees associated with the Repairs.
2. Owner authorizes RRM employees, agents and subcontractors to board, operate, move, haul, block, test run, and fuel the boat/engine/ Trailer as they deem necessary, and at Owner's sole risk of loss/damage from any cause whatsoever, including but not limited to the Negligence of RRM, its employees, agents, and subcontractors.
3. Owner agrees that all invoices are due upon receipt. Owner agrees to pay a service charge of 2% per month on all accounts over 30 days past Due. Owner acknowledges the creation of applicable statutory liens against the boat/engine/trailer securing the cost of all Repairs/Storage And other necessities and permitting RRM to maintain possession of the boat/engine/trailer until paid in full. In the event RRM must take Collection action Owner agrees to pay a reasonable attorney/collection fee equal to one-third (1/3) of all amounts due or collected. In any Event the minimum fee of \$200.00.
4. In the event Owner does not pick up the boat/engine/trailer within 10 days upon completion, Owner agrees to pay \$10.00 per day storage.
5. The parties agree this is the complete and only agreement between them with respect to this Repairs/Storage as indicated on the reverse side. All prior discussions, agreements, estimates, etc. are merged herein.
6. Owner agrees to hold RRM, its employees, agents and subcontractors harmless from liability for any personal injury to the Owner, and any Loss or damage to Owner's boat/engine/trailer or other property, arising from any cause whatsoever, including, but not limited to, fire, storm, theft, vandalism, mildew, collision, ice, sinking, act of God, or the negligence of RRM, its employees, agents, or subcontractors.
7. RRM gives an express limited warranty on all Repairs for thirty (30) days from date of completion. RRM gives no other warranty of any Kind (express or implied). RRM gives no implied warranty of merchantability or fitness for a particular purpose on any materials not Manufactured by RRM. Owner agrees that RRM liability shall be limited at RRM option, to either repair or replacement of the Materials/services ordered, or to the amount of the invoice price charged by RRM on the particular materials or workmanship. Except as stated above and on the reverse side. RRM shall not be liable for any direct, indirect, incidental or consequential damages resulting from defective materials/services or from delay in delivery of materials/services. All claims against RRM arising from defective materials/workmanship must be presented to RRM in writing within 30 days, and any litigation must be commenced within one year after the Repairs have ceased, been completed, or the boat/engine/trailer has been redelivered, whichever occurs first. Claims and suits not made/commenced within such time shall be waived.
8. My signature below is my authorization to charge my credit card listed or on file for any balance owed.

Signature of Owner or Agent: _____

Date: _____



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SPRING SERVICE RATES

<u>SPRING LAUNCH</u>		N/C
<u>HAUL & LAUNCH</u>		\$ 7.00/FOOT
<u>POWER WASHING BOTTOM</u>	*BASED ON LOA	\$ 3.00/FOOT
<u>BLOCKING</u>	*BASED ON LOA	\$ 3.00/FOOT
<u>SCRAPING BARNACLES</u>		\$ 95.00/HR
<u>PICK UP AND DELIVER BY WATER (UP TO 25 MILES)</u>		N/C
<u>MONTHLY LAND STORAGE</u>		\$100.00 PER MONTH
<u>TRAILER STORAGE</u>		\$ 50.00 PER MONTH
<u>DUSTLESS VACUUM SANDER RENTAL</u>		\$ 15.00 HR + MATERIAL
<u>BOTTOM PAINTING</u> (LIGHT SANDING & 1 COAT OF PAINT)		
	UP TO 30'	\$12.00/FT + MATERIALS
	UP TO 39'	\$14.00/FT + MATERIALS
	UP TO 45'	\$17.00/FT + MATERIALS
	ADDITIONAL SCRAPING/SANDING	\$ 5.00/ FT + MATERIALS
	ADDITIONAL COAT OF PAINT	\$ 5.00/ FT + MATERIALS
<u>SAND & PAINT OUTDRIVE</u>		\$100.00 + MATERIALS
<u>REPLACE ZINCS</u>		\$47.50
<u>REINSTALL BATTERY</u>		\$47.50
<u>CHARGE BATTERY</u> (NOTE: CHARGE BATTERY IS INCLUDED IN DE-WINTERIZATION)		\$47.50
<u>REMOVE COVER/SHRINK WRAP</u>		\$95.00
<u>REINSTALL CANVAS</u>		\$95.00
<u>CLEANING/DETAILING*</u>		
CLEANING COCKPIT/INTERIOR	*BASED ON LOA	\$ 5.00/ FT + MATERIALS
WASH HULL/TOPSIDE	*BASED ON LOA	\$ 5.00/ FT + MATERIALS
TOPSIDE COMPOUND OR WAX	*BASED ON LOA	\$12.00/FT + MATERIALS
HULL COMPOUND OR WAX	*BASED ON LOA	\$12.00/FT + MATERIALS
(NOTE: *PRICE MAY VARY BASED ON CONDITION OF BOAT.)		
<u>DE-WINTERIZE ENGINE</u>		\$95.00 PER HOUR
INCLUDES: CONNECT AND CHARGE BATTERIES, CHECK ALL FLUID LEVELS, BELTS, HOSES, INSTRUMENTS, ACCESSORIES, START ENGINE & WATER TEST RUN BOAT.		
<u>DE-WINTERIZE GENERATOR</u>		\$95.00 PER HOUR
INCLUDES: CONNECT AND CHARGE BATTERIES, CHECK OIL LEVELS, BELTS, AND HOSES & START GENERATOR AND MAKE SURE IT IS PUMPING WATER.		
<u>DE-WINTERIZE AIR CONDITIONER</u>		\$95.00 PER HOUR
INCLUDES: RUNNING A/C UNIT TO BE SURE IT IS PUMPING WATER AND IS COOLING		
<u>DE-WINTERIZE DOMESTIC WATER SYSTEM</u>		\$95.00 PER HOUR
INCLUDES: FLUSHING WATER THROUGH SYSTEM, FILL AND PRESSURE TEST FOR LEAKS		
<u>DE-WINTERIZE HEAD</u>		\$95.00 PER HOUR
INCLUDES: FLUSHING WATER THROUGH SYSTEM, FILL AND PRESSURE TEST FOR LEAKS		

<u>CHANGE ENGINE OIL & FILTER (GAS ONLY)</u> (NOTE: DIESEL ENGINES ARE CHARGED BY HOUR.)	OUTBOARD 4-STROKE STERN DRIVE / INBOARD	\$ 95.00 + MATERIALS \$142.50 + MATERIALS
<u>CHANGE TRANSMISSION FLUID (GAS ONLY)</u> (NOTE: DIESEL TRANSMISSIONS ARE CHARGED BY HOUR.)		\$ 95.00 + MATERIALS
<u>CHANGE GENERATOR OIL & FILTER (GAS ONLY)</u> (NOTE: DIESEL GENERATORS ARE CHARGED BY HOUR.)		\$ 95.00 + MATERIALS
<u>CHANGE FRESH WATER COOLANT & ZINC (GAS ONLY)</u> (NOTE: DIESEL FRESH WATER COOLANT IS CHARGED BY THE HOUR.)		\$ 95.00 + MATERIALS
<u>ENGINE TUNE-UP/STERNDRIVE-INBOARDS</u> (REFER TO OWNER'S MAINTENANCE MANUAL.)	4 CYLINDER 6 CYLINDER 8 CYLINDER	\$237.50 + MATERIALS \$285.00 + MATERIALS \$285.00 + MATERIALS
<u>ENGINE TUNE-UP/OUTBOARDS</u> (REFER TO OWNER'S MAINTENANCE MANUAL.)	2.5 TO 5 HP 6 TO 35 HP 40 TO 125 HP 135 TO 350 HP	\$ 95.00 + MATERIALS \$142.00 + MATERIALS \$190.50 + MATERIALS \$ 237.00+ MATERIALS
<u>10/20/50/100 HOUR SERVICE / OUTBOARDS</u> (REFER TO OWNER'S MAINTENANCE MANUAL.)		\$ 95.00 PER HOUR
(VALVE ADJUSTMENT ADDITION ON 4-STROKE ENGINES)		
<u>4-STROKE ENGINE VALVE ADJUSTMENTS</u> (REFER TO OWNER'S MAINTENANCE MANUAL.)		\$ 95.00 PER HOUR
<u>STERNDRIVE SERVICE / MERCUISER – VOLVO – OMC COBRA</u>	ALPHA BRAVO VOLVO	\$237.50 + MATERIALS \$285.00 + MATERIALS \$190.00 + MATERIALS
<u>STERNDRIVE PREVENTIVE MAINTENANCE (GAS ONLY)</u> (STERN DRIVE SERVICE IS REQUIRED.)	ALPHA BRAVO VOLVO	\$285.00 + MATERIALS \$332.00 + MATERIALS \$190.00 + MATERIALS
<u>INBOARD PREVENTIVE MAINTENANCE (GAS ONLY)</u> (R&R SEA WATER PUMP IMPELLER, REPLACE THERMOSTAT IN ENGINE, INSPECT ALL BELTS & HOSES .)		\$285.00 + MATERIALS
<u>OUTBOARD PREVENTIVE MAINTENANCE</u> (REFER TO OWNER'S MAINTENANCE MANUAL.)	2.5 TO 90 HP 100 TO 350 HP	\$142.50 + MATERIALS \$237.00 + MATERIALS
<u>R&R PROP (SENT OUT FOR REPAIR)</u> (PRICES VARY DEPENDING ON REPAIR)		\$ 95.00 PER HOUR
<u>LABOR RATE (1/2 HOUR MINIMUM)</u>		\$ 95.00 PER HOUR
<u>\$20.00 SHOP SUPPLIES/ENVIRONMENTAL FEE BILLED ON EVERY INVOICE.</u>		
<u>2% FREIGHT IS CHARGED ON ALL INVOICES CONTAINING PARTS.</u>		
<u>PRICES AND DESCRIBING ARE SUBJECT TO CHANGE WITHOUT NOTICE.</u>		REVISED 3/8/10